



Leaders in Public Safety Communications™

**APCO Member & Chapter Services Monthly E-Newsletter**

**December 2011**

To APCO Chapters that I support as part of my duties as your chapter representative on the APCO Member and Chapter Services Committee.

**Nevada  
Northern California  
Utah**

**\*\*\*\*\*CHAPTER OFFICERS\*\*\*\*\***

Please present this information to your chapter members electronically and at meetings or presentations.

**Membership Numbers for November 2011**

**Review of Membership Numbers:**

As of <b>December 1</b>	Dec. 1 2010	Dec. 1 2011	Net Gain/Loss Previous Year	Percentage Gain/Loss Previous Year	Net Gain/Loss Previous Month	Percentage Gain/Loss Previous Month
Full	8,087	7,877	-210	-2.7%	22	0.3%
Associate	4,379	4,377	-2	0.0%	27	0.6%
Commercial	1,287	1,198	-89	-7.4%	6	0.5%
<b>TOTAL</b>						
<b>MEMBERS</b>	<b>13,753</b>	<b>13,452</b>	<b>-301</b>	<b>-2.2%</b>	<b>55</b>	<b>0.4%</b>

110 New members during the month of November 2011.

➤ Top Individual Category Growth:

- Telecommunicator/Dispatcher 43% 47 members
- Director 7% 19 members
- Supervisor 17% 10 members

- Chapters recruiting the most:
- South Carolina      13%   14 members
- Atlantic              10%   11 members
- Iowa Chapter        8%    8 members

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## **APCO 2012 Women in Public Safety Communications Conference**

**APCO International is excited to be hosting the Women in Public Safety Communications Leadership Conference, April 18-19, 2012 at the Hyatt Regency Grand Cypress in Orlando, Florida.**

Be an influence. Be a mentor. Be a leader. Take the next step in your career and be a presenter at the 4th Annual Women's Conference. [Submissions for presentations](#) are being accepted until December 21, 2011.

This is your opportunity to shape future leaders, share your insights and support your peers. It's your turn to be a force of change and foster growth amongst women leaders in public safety communications.

These powerful sessions will impact "Women Who Lead" on topics in the public-safety communications industry, including:

- What it means to be a leader in 2012: How to get there? How you got there? and How to keep moving forward?
- Road to Leadership
- Life in Public Safety Communications
- Career Development
- Stress Management
- Work/Life Balance
- Health & Wellness

For Women, By Women- be a part of this interactive and engaging event by submitting your session today!

**[Submit Online Now!](#)**

**Deadline:** December 21, 2011

For more information please visit <http://wipsc.apcointl.org/>

[Sponsorship opportunities](#) are also available.

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## Member Retention Survey

A special note of thanks for all the Chapter Officers that responded to our (MCSC) recent "Request for Help" in sending out the survey link to all your State's Officers. Prior to that request, we only had a response from 16 members nationwide! After our personal request, we received an additional 60 responses in just a couple of days! It's still not too late to get your response in. Every survey response will just benefit all our chapters with much needed information. Once again, a hearty Thank You from MCSC.

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## **Need Money for Training?** **\$68,250 was awarded last year to 112 applicants!**

Call for Applicants: Beginning January 1 through March 31, 2012 the APCO Institute will accept applications for CAC/Silent Key Scholarships. These scholarships are available to qualified applicants who desire to continue their education in the field of public safety communications.

Scholarships awards can be applied to all APCO Institute courses, APCO Virtual College (Jacksonville University) and attendance to an APCO International educational event such as the Annual Conference in Minneapolis (up to \$500). Please help spread the word to the Chapters in your region.

APCO has two general scholarship funds: **Silent Key** and the **Commercial Advisory Council (CAC)**. Silent Key was created to remember and honor individuals who have close ties to APCO through charitable donations. CAC funds come from our corporate sponsors who generously support the public safety community.

### **What do you need to do?**

Download the scholarship information below or go to the Forms and Information link on the APCO Institute web page for complete details and instructions.

[www.apcointl.org/institute/forms\\_information.htm](http://www.apcointl.org/institute/forms_information.htm).

Here are some quick points to remember:

- Scholarships are available to all APCO members so if you are not a member, join today!
- You have one year to enroll in classes and/or use your scholarship money
- Agency information is required however, scholarship money is paid directly to the member, not the agency
- **You must submit your application by March 31**

*If you would like to discuss scholarships, contact your representative on the Member & Chapter Services Committee or the Institute Advisory Committee. You may also contact the APCO Institute staff.*

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## **APCO-International Public-Safety Communications Award Program**

APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty.

Award categories currently include Telecommunicator of the Year, Communications Center Director of the Year, Line Supervisor of the Year, Radio Frequency (RF) Technologist of the Year, Information Technologist of the Year, Trainer of the Year, and Team of the Year.

2012 nominations can be made now and will be accepted until April 1, 2012.

<http://www.apco911.org/new/membership/awards.php>

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### **Event Assistance - Chapter Conferences**

When your chapter conference is coming up, please use the [Chapter Event Assistance Form](#) to request APCO brochures and give-aways. This form ensures that we've got the correct shipping information and understand the quantities you need. Also, have your chapter conference listed on the APCO calendar by contacting Ann Russo in Membership services.

For more information go to: <http://www.apco911.org/new/membership/calendar.php>

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### **APCO Institute**

The APCO Institute has many classes available for your training needs. Many of these classes are being held throughout the area. Listed below are just a few of the co-hosted classes and I am sure the agencies co-hosting the class would appreciate your support in making their class a success.

#### **COMMUNICATIONS CENTER SUPERVISOR COURSE**

North Andover, MA.	2-8-2012 thru 2-10-2012
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#### **COMMUNICATIONS TRAINING OFFICER COURSE**

Chambersburg, PA.	1-11-2012 thru 1-13-2012
North Andover, MA.	1-23-2012 thru 1-25-2012
Rock Hill, S.C.	2-22-2012 thru 2-24-2012

#### **COMMUNICATIONS TRAINING OFFICER INSTRUCTOR COURSE**

Southaven, MS.	1-9-2012 thru 1-13-2012
Daytona Beach, FL.	1-23-2012 thru 1-27-2012
Worcester, MA.	1-23-2012 thru 1-27-2012

EMERGENCY MEDICAL DISPATCH MANAGER

North Andover, MA 1-12-2012

FIRE SERVICE COMMUNICATIONS COURSE

North Miami Beach, FL. 1-16-2012 thru 1-19-2012

FIRE SERVICE COMMUNICATIONS INSTRUCTOR COURSE

Southaven, MS. 1-9-2012 thru 1-13-2012

PUBLIC SAFETY TELECOMMUNICATOR INSTRUCTOR COURSE

Southaven, MS. 1-9-2012 thru 1-13-2012

Daytona Beach, FL. 1-23-2012 thru 1-27-2012

Worcester, MA. 1-23-2012 thru 1-27-2012

To view all classes being held and register for an onsite or online class, go to [www.apcointl.org](http://www.apcointl.org). On the left side of the page click on "Training & Certification", then "Schedule & Registration", then select a course to open the drop down menu for class locations and dates. You can also register for any of the classes' right there online.

APCO Institute has the most cost convenient and cost effective Training Programs available!

Online Classes – Available 24/7

We'll come to you, contract or co-host a class at your agency.

<http://apcointl.org/register>

To request an Institute Course Catalog email your name and mailing information to:

[institute@apco911.org](mailto:institute@apco911.org)

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[Here to serve.](#)

As your Chapter Representative on the Member & Chapter Services Committee please feel free to contact me with any questions or issues you feel I could be a help with. If there are any upcoming events or other information you would like posted in this newsletter, do not hesitate to forward the information to your Member and Chapter Services Committee representative and it will be forwarded to the committee for review and inclusion in upcoming newsletters. I may not know all the answers but I can certainly help to get you headed in the right direction.

**Jean**

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